



CLIENT ACCOUNT USER GUIDE

GENERAL ADMISSION PASS HOLDERS & INDIVIDUAL OPTION (FRONT STAGE ZONES, BELL SIGNATURE ZONE)

01 - Connection

To activate your pass, choose one of the following options :

- Log into an existing account
 - Enter your email address.
 - Enter your password.
 - Click on LOGIN.
- Create an account by clicking on **CREATE ACCOUNT**. Go straight to step 2.

| Bell 🔶 ↔ 🛒 | | |
|--|---|---|
| EQ | F | |
| in to your account | Login to your account | Account Registration |
| Lost Password | Enst Passed Lost Password Lost Password | Pass holders: The FEQ experience begins at home by activating your pass. Don't wait and do it now! Mobile tockets holders: You have mobile tockets? You can display, downland: marker your tockets from your account. |
| unt Registration | | |
| FEQ experience begins at your pass. Don't wait and o it now! | | |
| u have mobile Iownload or | | |
| obile | Des | sktop |

Lost password

Enter the email address used for the account creation and click on **RECOVER ACCOUNT**.

An email will be sent to update your password.

| | FEQ |
|---|---|
| Lost Password Please provide the email address related to our account. An email will be sent with a link allowing you to update your password. | Lost Password Please provide the email address related to your account. An email will be sent with a link allowing you to update your password. |
| Recover Account Cancel | Dockton |

02 - Registration

If you already have an existing account? Go to step 3.

Enter your personal information in each field. It is important to use the email address used for

the purchase.

Finalize your registration by clicking on **CREATE MY ACCOUNT**.

| FEQ | | FEQ |
|---------------------|-----------------------|----------------------------|
| | Personal Informations | |
| rsonal Informations | First Name | First Name |
| | Last Name | Last Name |
| First Name | Company | Company |
| actione | Billing Address | Search |
| ast Name | Phone | Phone |
| Name | Email | Email |
| iny | | Email Address Confirmation |
| any | Password | Password |
| ing Address | | Password Confirmation |
| earch | | Create My Account Cancel |
| lone | | |

Mobile

Desktop

03 - Profile Click on ACTIVATE A PASS!



Mobile & desktop

04 - Activation

Enter :

- the serial number (which only contains numbers)
- the alphanumeric code (which contains numbers and/or letters)

These codes are written behind the plastic pad with FEQ written on it, or on the back of your physical card. Click on **CONTINUE**.

| ACTIVATE YOUR 2025 PASS! | A ⊥ ⊙ T Bell |
|---|---|
| Why activate it? | ACTIVATE YOUR 2025 PASSI |
| An activated pass can be replaced if lost or stolen (some conditions apply). | Why activate it? |
| Latest FEQ news will be sent directly into your nbox. | Personal Informatik An activated pass can be replaced if lost or stolen (some conditions apply). Latest FEQ news will be sent directly into your inbox. ng your pass. |
| Your wristband number is located behind the plastic tag. The number of your physical | Ema Your wristband number is located behind the plastic tag. The number of your physical card is on the back of it. |
| Serial number (contains only numbers) | Serial number (contains only numbers) Last Name Ticlet Number |
| Ticket Number | Company Aphanumeric Code (contains 8 letters and/or numbers) Tichet ID |
| Aphanumeric Code (contains 8 letters and/or numbers) | AUDITAL # |
| Ticket ID | Phone |
| Cancel Continue | Updste |

Mobile

Desktop

05 - Activation completed

Your pass is now activated!

You can only activate one pass per client account.

Note that the same email cannot be used to create multiple client accounts.

| Your Mobile Tickets | | | | |
|--|----------------------|-----------------|------------------------------|---|
| You have mobile tickets linked to your account. You can display, transfer or download your mobile tickets. | | | FEQ | |
| | Personal Information | 3 | Your Mobil | Tickets |
| Display my mobile tickets | Email | | You have mo transfer or d | bile tickets linked to your account. You can display, ownload your mobile tickets. |
| ACTIVATE YOUR 2025 PASS! | First Namo | First Name | | Display my mobile tickets |
| Your pass is now activated! | Last Name | Last Name | ACTIVATE | YOUR 2025 PASS! |
| An activated pass can be replaced if lost or stolen | Company | Company | Your pass is | now activated! |
| (25\$ fee, some conditions apply). | Address 🥒 | | An activated some condit | pass can be replaced if lost or stolen (25\$ fee, ions apply). |
| Latest FEQ news will be sent directly into your inbox. | | | Latest FEQ (| ews will be sent directly into your inbox. |
| Unique Identifier | Phone | Phone | | 4658613B |
| 4658613B | | Update | | |
| | | Devet Devenuerd | | |

Mobile

03 -