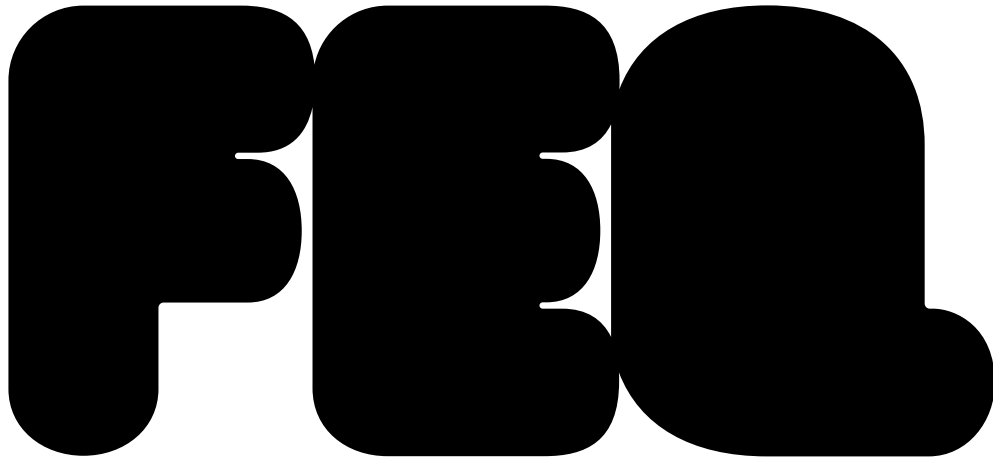


**Bell**

présente



UNE COLLABORATION



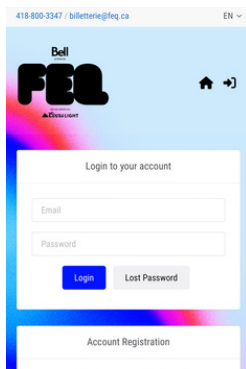
# **CLIENT ACCOUNT USER GUIDE**

**GENERAL ADMISSION  
PASS HOLDERS & INDIVIDUAL OPTION  
(FRONT STAGE ZONE GOLD AND SILVER,  
BELL SIGNATURE ZONE)**

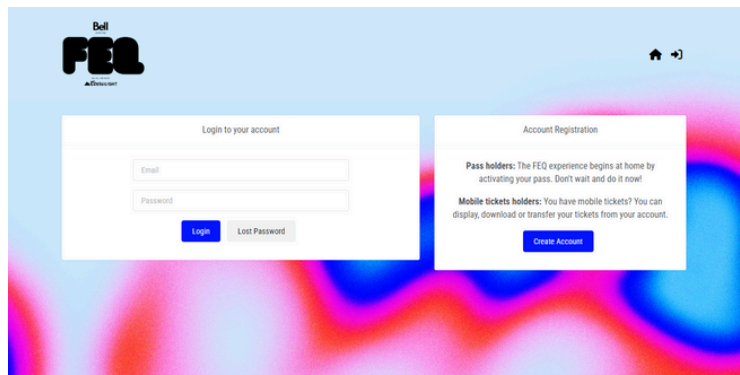
# 01 - Connection

To activate your pass, choose one of the following options :

- Log into an existing account
  - Enter your email address.
  - Enter your password.
  - Click on **LOGIN**.
- Create an account by clicking on **CREATE ACCOUNT**. Go straight to step 2.



Mobile

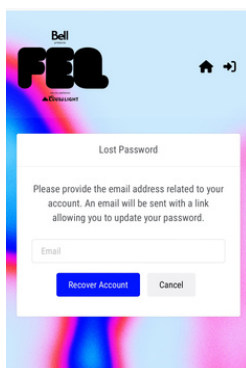


Desktop

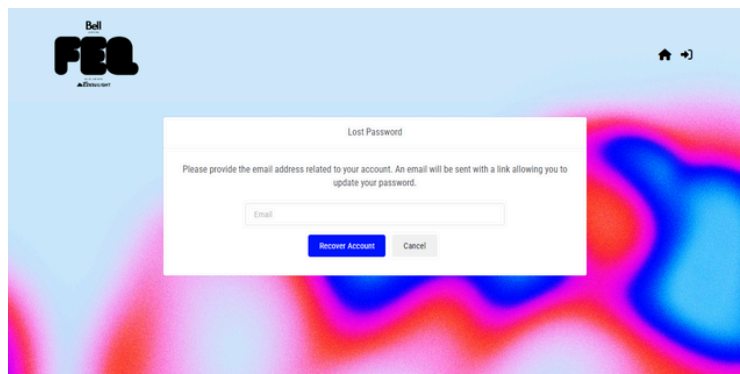
## Lost password

Enter the email address used for the account creation and click on **RECOVER ACCOUNT**.

An email will be sent to update your password.



Mobile



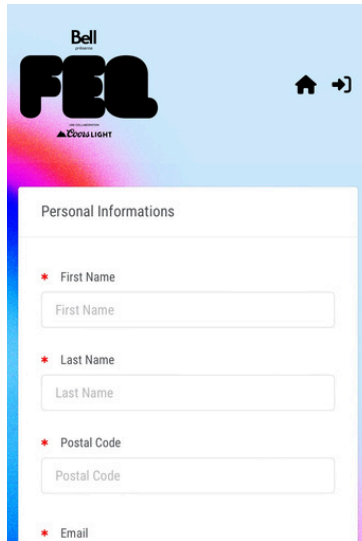
Desktop

## 02 - Registration

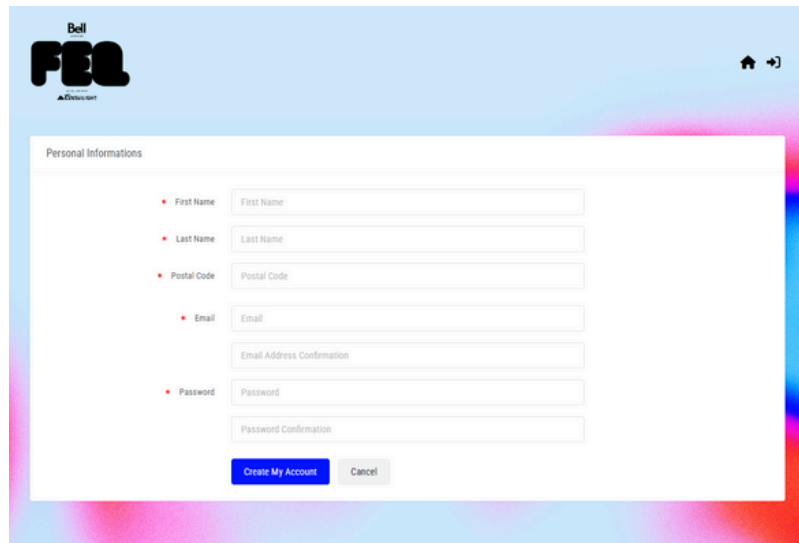
If you already have an existing account? Go to step 3.

Enter your personal information in each field. It is important to use the email address used for the purchase.

Finalize your registration by clicking on [CREATE MY ACCOUNT](#).

The mobile view of the registration form features the Bell logo and 'FEQ' branding at the top. Below the header, there is a 'Personal Informations' section. This section contains five input fields, each preceded by a red asterisk: 'First Name', 'Last Name', 'Postal Code', and 'Email'. Each field has a placeholder text matching its label. The form is set against a light blue background with a colorful, abstract gradient at the bottom.

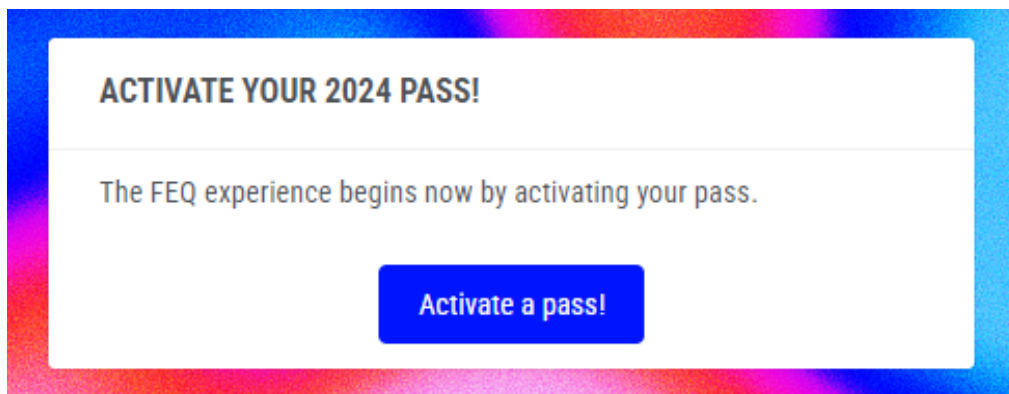
Mobile

The desktop view of the registration form displays the 'Personal Informations' section with a wider layout. It includes input fields for 'First Name', 'Last Name', 'Postal Code', 'Email', 'Email Address Confirmation', 'Password', and 'Password Confirmation'. Each field is marked with a red asterisk. At the bottom of the form, there are two buttons: 'Create My Account' (in blue) and 'Cancel' (in grey). The background is light blue with a colorful gradient at the bottom.

Desktop

## 03 - Profile

Click on [ACTIVATE A PASS!](#)

The profile activation screen has a white background with a blue border. At the top, it says 'ACTIVATE YOUR 2024 PASS!' in bold. Below this, a message reads 'The FEQ experience begins now by activating your pass.' At the bottom center, there is a large blue button with the text 'Activate a pass!' in white.

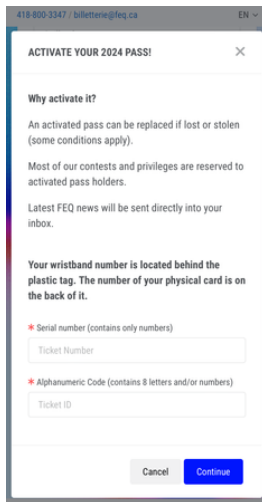
Mobile & desktop

## 04 - Activation

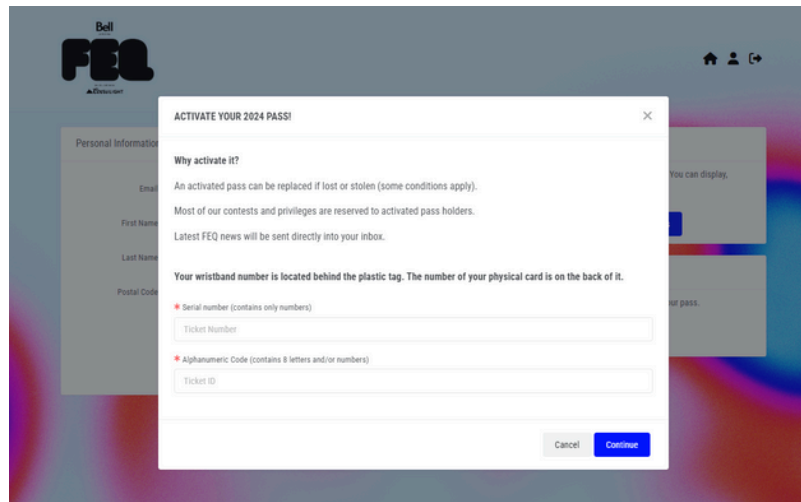
Enter :

- the serial number (which only contains numbers)
- the alphanumeric code (which contains numbers and/or letters)

These codes are written behind the plastic pad with FEQ written on it, or on the back of your physical card. Click on **CONTINUE**.



Mobile



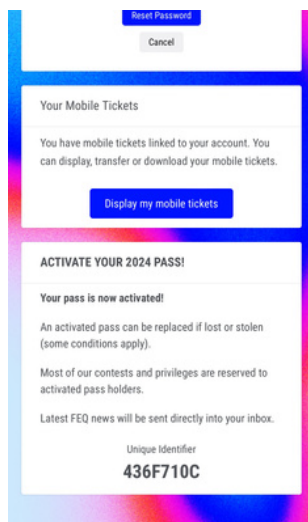
Desktop

## 05 - Activation completed

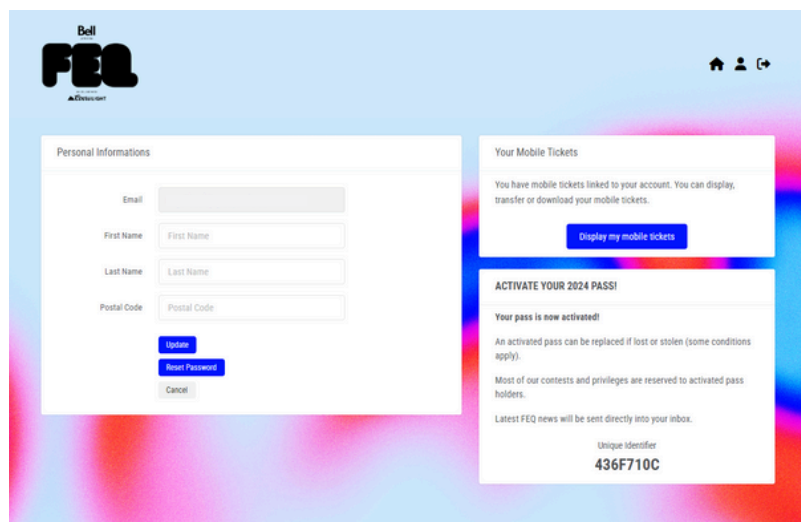
**Your pass is now activated!**

**You can only activate one pass per client account.**

**Note that the same email cannot be used to create multiple client accounts.**



Mobile



Desktop