

Bell

présente

FEEL

UNE COLLABORATION

Coors
LIGHT

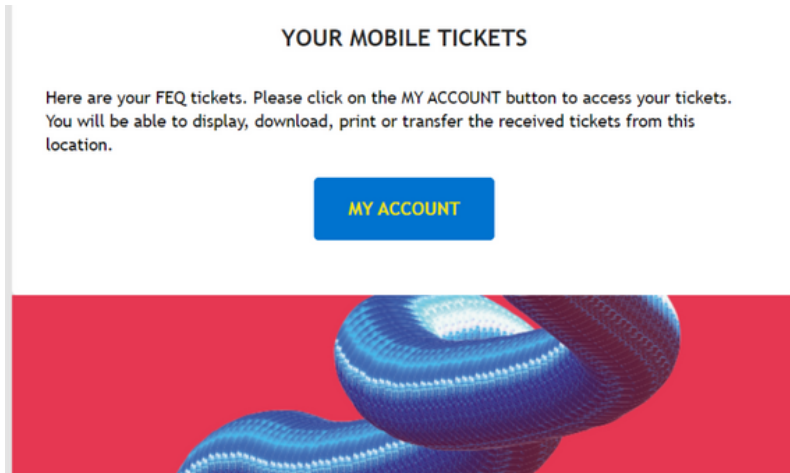
CLIENT ACCOUNT USER GUIDE

**MULTIPLE OPTION PASS HOLDERS (GOLD AND
SILVER FRONT STAGE ZONES, BELL SIGNATURE
ZONE) & LE JARDIN**

01 - Connection

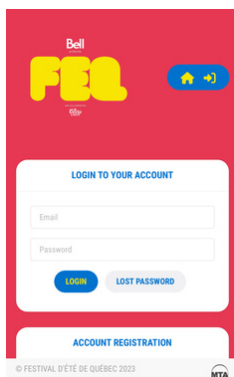
Gold & Silver Front Stage Zones, Bell Signature Zone and le Jardin section must present a mobile ticket to access FEQ sites.

These tickets are available through a client account. A link to create or log in to your account is sent to buyers by email.

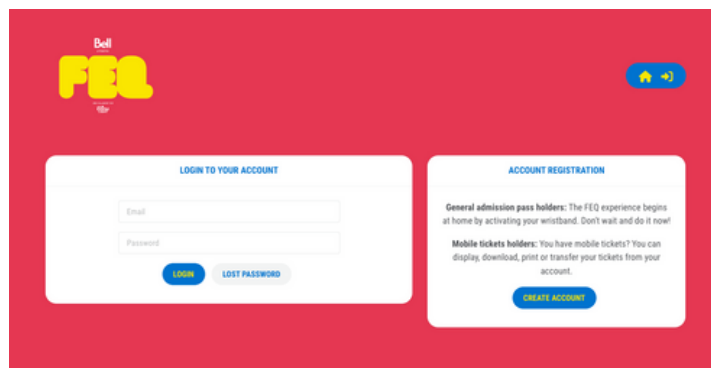


To retrieve your tickets, click on **MY ACCOUNT** and choose one of the following options :

- **Log into an existing account**
 - Enter the email address used for the purchase.
 - Enter your password.
 - Click on **LOGIN**.
- **Create an account by clicking on **CREATE ACCOUNT**. Go straight to step 2.**



Mobile

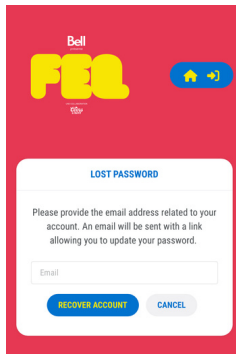


Desktop

Lost password

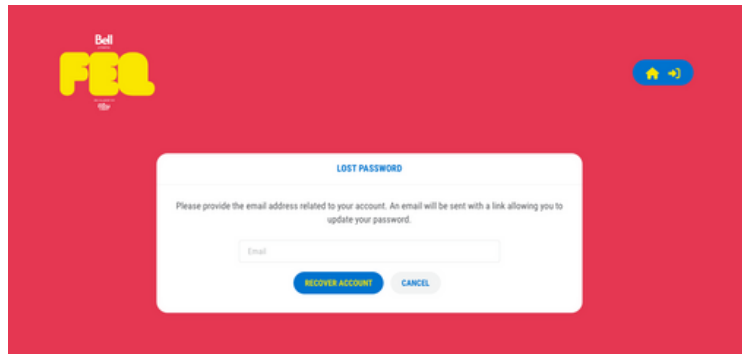
Enter the email address used for the account creation and click on **RECOVER ACCOUNT**.

An email will be sent to update your password.



The mobile view of the 'LOST PASSWORD' form features a red background with the 'Bell FEU' logo at the top. The form is a white card with a title 'LOST PASSWORD' and a message: 'Please provide the email address related to your account. An email will be sent with a link allowing you to update your password.' Below the message is an 'Email' input field and two buttons: 'RECOVER ACCOUNT' (blue) and 'CANCEL' (grey).

Mobile



The desktop view of the 'LOST PASSWORD' form has a red background with the 'Bell FEU' logo. The form is a white card with the same title and message as the mobile version. It includes an 'Email' input field and 'RECOVER ACCOUNT' (blue) and 'CANCEL' (grey) buttons.

Desktop

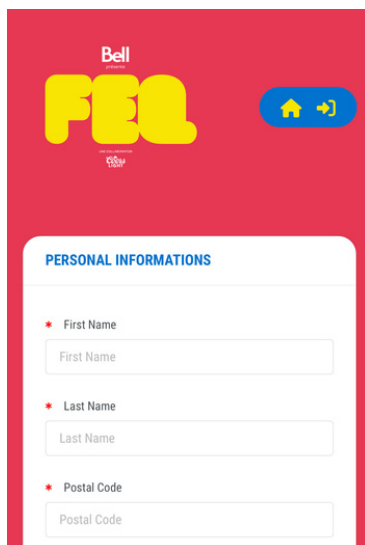
02 - Registration

If you already have an existing account? Go to step 3.

Enter your personal information in each field. It is important to use the email address used for the purchase.

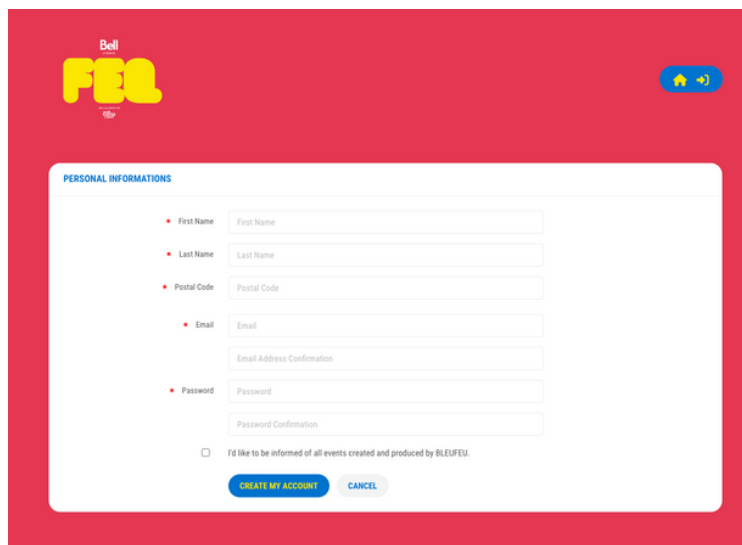
Check the **I'd like to be informed of all events created and produced by BLEUFEU to stay informed about our activities.**

Finalize your registration by clicking on **CREATE MY ACCOUNT**.



The mobile view of the 'PERSONAL INFORMATIONS' form has a red background with the 'Bell FEU' logo. The form is a white card with a title 'PERSONAL INFORMATIONS' and several input fields: 'First Name', 'Last Name', and 'Postal Code'. Each field has a red asterisk icon to its left. At the bottom, there is a checkbox for 'I'd like to be informed of all events created and produced by BLEUFEU to stay informed about our activities.' and two buttons: 'CREATE MY ACCOUNT' (blue) and 'CANCEL' (grey).

Mobile

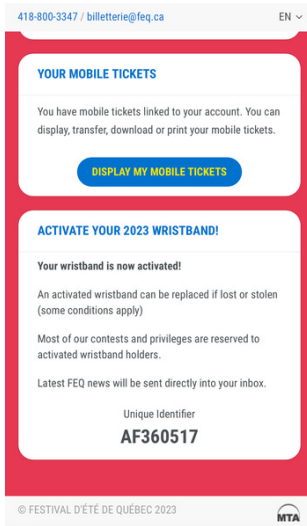


The desktop view of the 'PERSONAL INFORMATIONS' form has a red background with the 'Bell FEU' logo. The form is a white card with a title 'PERSONAL INFORMATIONS' and several input fields: 'First Name', 'Last Name', 'Postal Code', 'Email', 'Email Address Confirmation', 'Password', and 'Password Confirmation'. Each field has a red asterisk icon to its left. At the bottom, there is a checkbox for 'I'd like to be informed of all events created and produced by BLEUFEU to stay informed about our activities.' and two buttons: 'CREATE MY ACCOUNT' (blue) and 'CANCEL' (grey).

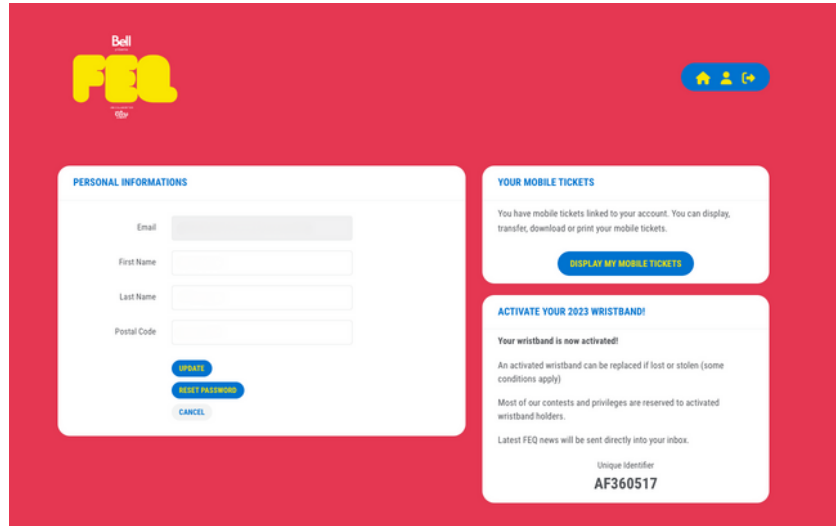
Desktop

03 - Mobile tickets

Click on **DISPLAY MY MOBILE TICKETS**.



Mobile

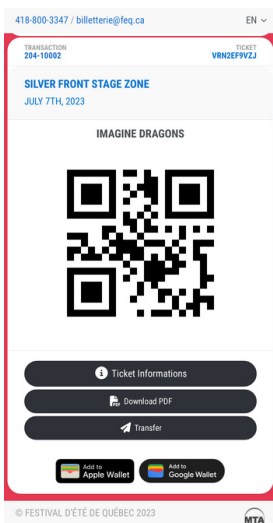


Desktop

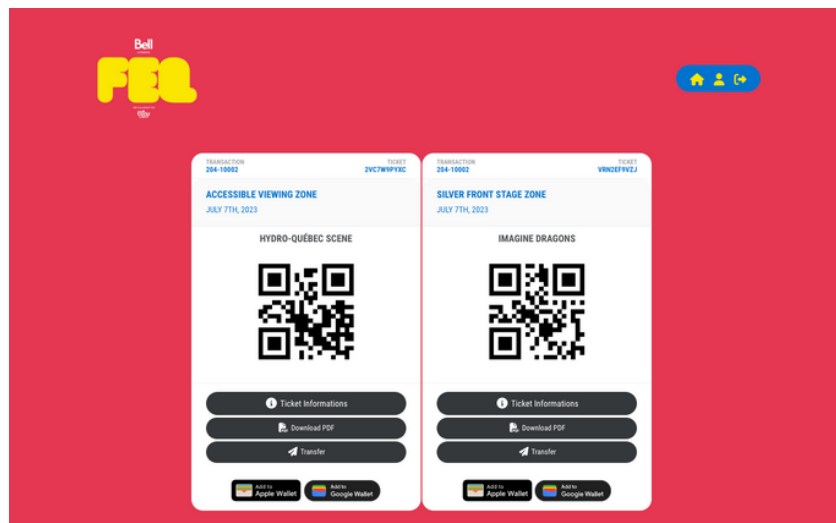
Each of your mobile tickets has a QR code that will be scanned on site at the Festival.

To transfer a ticket to another person, click on **TRANSFER** located under the QR code.

IMPORTANT! A ticket CANNOT BE TRANSFERRED if it was downloaded or opened in a third-party app such as Apple Cards and Google Wallet.



Mobile



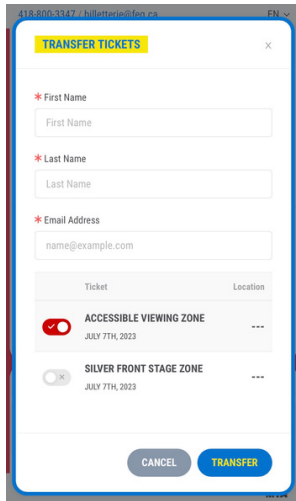
Desktop

04 - Mobile transfer

Enter all information about the person you want to transfer your ticket to.

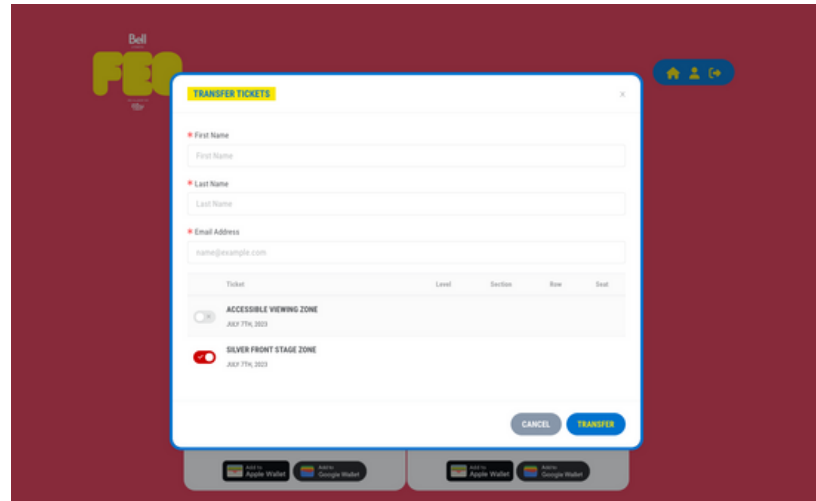
Select the mobile ticket you want to transfer, and press **TRANSFER**.

The person will receive an email notifying them. They will have to create an account to retrieve the ticket.



The mobile view of the 'TRANSFER TICKETS' form is displayed on a smartphone screen. The form includes input fields for 'First Name', 'Last Name', and 'Email Address', each with a red asterisk indicating a required field. Below these fields is a table with columns for 'Ticket' and 'Location'. Two ticket options are listed: 'ACCESSIBLE VIEWING ZONE' and 'SILVER FRONT STAGE ZONE', both for 'JULY 7TH, 2023'. At the bottom of the form are 'CANCEL' and 'TRANSFER' buttons.

Mobile



The desktop view of the 'TRANSFER TICKETS' form is displayed on a computer screen. The form layout is similar to the mobile view, with input fields for 'First Name', 'Last Name', and 'Email Address'. Below these fields is a table with columns for 'Ticket', 'Level', 'Section', 'Row', and 'Seat'. Two ticket options are listed: 'ACCESSIBLE VIEWING ZONE' and 'SILVER FRONT STAGE ZONE', both for 'JULY 7TH, 2023'. At the bottom of the form are 'CANCEL' and 'TRANSFER' buttons. The background of the desktop view is a dark red color with the 'Bell FEQ' logo in the top left corner.

Desktop